

Opening Statement to the Joint Committee on Enterprise, Trade and Employment on Challenges Facing Small and Medium Enterprises

ISME thanks the Joint Committee for this opportunity to address the committee regarding the challenges facing small and medium enterprises.

OPENING ADDRESS

The first challenge for domestic SMEs ISME identifies is the fact that Irish industrial policy is structured around large businesses, and more specifically foreign owned large businesses. While this has been a great success in terms of GDP growth and the amount of corporation tax the State earns, it has come at the expense of a far less productive domestic sector.

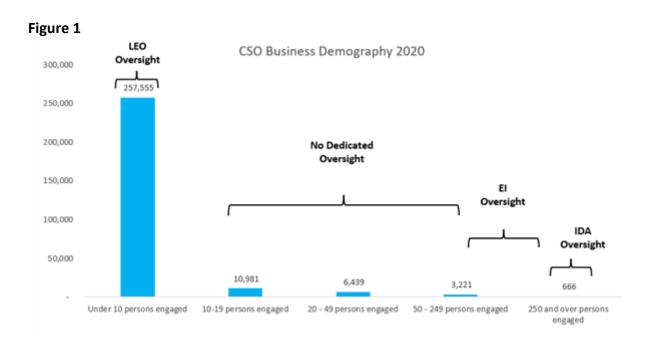
This results in our industrial and taxation policies, our research and development policy, and our policies to remunerate, motivate and retain staff being optimised for big business.

We have excellent agencies in the form of the IDA and Enterprise Ireland overseeing industrial development, but the former is focussed on FDI, and the latter on exporters and high-performance start-ups, despite the fact that both represent a mere 1% of Ireland's 279,000 active enterprises (in 2020).¹

While the Department of Enterprise white paper has allocated responsibility for the "small enterprise" (10-49 employees) sector to the LEO network, we have reservations as to whether the LEOs have the capacity and capability to adequately look after this sector. See Figure 1 below.

 $^{{}^{1}\,\}underline{\text{https://www.cso.ie/en/releases and publications/ep/p-bd/business demography 2020/key findings/p-bd/business demography 2020/key findings/p-bd$





The second challenge flows from the first, and it is the fact that the success of the FDI sector means it is expanding at a far faster rate than the domestic sector. The CSO's 2021 Annual National Accounts² show a GDP of €426bn compared to a GNI* of €231bn, a divergence of 46%. In simple terms, this means the output of the FDI sector is almost approaching that of the remainder of the Irish economy.

In one respect this is good, generating high employment, high wages and high corporation tax returns. On the other hand, it risks regulatory capture and pricing or crowding domestic enterprise out of our own economy. We have seen recent examples of this with the *energy network rebalancing mechanisms for large energy users* which meant they paid less for electricity than consumers did; and the Special Assignee Relief Program (SARP) which works well for big business while the Key Employee Engagement Program (KEEP) for small businesses which does not work at all.

However, this fixation on FDI means we undervalue our domestic enterprise sector. The FDI sector makes a huge contribution to Ireland, but in Net National Product terms, the domestic sector contributes 3.75 times more to the Irish economy³ (see Figure 2). This is principally down to employee remuneration. While employees of FDI operations typically earn a substantial income premium over those in domestic businesses, there are fewer of them, and

https://www.cso.ie/en/releasesandpublications/ep/p-ana/annualnationalaccounts2021/gniandde-globalisedresults/

 $^{{}^3\}underline{\text{ https://www.esri.ie/news/success-of-the-economy-now-depends-very-heavily-on-the-progress-of-domestic-business}}$



they a geographically concentrated in the urban conurbations. SME employers on the other hand are everywhere.

Figure 2

| Foreign MNEs | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 |
|--|---------|---------|----------|-----------|---------|---------|
| 1. Compensation of employees | 18,056 | 18,848 | 20,201 | 21,089 | 22,373 | 23,308 |
| 2. Gross operating surplus/mixed income | 52,654 | 59,552 | 117,723 | 118,073 | 131,425 | 145,830 |
| 3. Consumption of fixed capital | 14,710 | 16,135 | 42,730 | 49,244 | 57,244 | 62,279 |
| 4. (2-3) Net operating surplus | 37,944 | 43,417 | 74,993 | 68,829 | 74,181 | 83,551 |
| 5. (1+2) Gross value added | 70,710 | 78,400 | 137,924 | 139,162 | 153,798 | 169,138 |
| 6. (5-3) Net value added | 56,000 | 62,265 | 95,194 | 89,918 | 96,554 | 106,859 |
| 7. Corporate taxes | 3,329 | 3,427 | 5,202 | 5,615 | 6,258 | 7,936 |
| 8. Factor flows - profit repatriations (allocation of primary income flows) | 34,615 | 39,990 | 69,791 | 63,214 | 67,923 | 75.615 |
| 9. (6-8) Contribution to NNP | 21,385 | 22,275 | 25,403 | 26,704 | 28,63 | 31,244 |
| Domestic | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 |
| 1. Compensation of employees | 52,591 | 54,250 | 57,588 | 61,579 | 65,778 | 69,986 |
| 2. Gross operating surplus/mixed income | 41.267 | 45.924 | 48,977 | 53.266 | 57.671 | 63,958 |
| 3. Consumption of fixed capital | 11.829 | 12.548 | 13,603 | 14.512 | | 16.989 |
| 4. (2-3) Net operating surplus | 29,438 | 33,376 | 35,374 | 38,754 | 41,839 | 46,969 |
| 5. (1+2) Gross value added | 93,858 | 100,174 | 106.565 | 114.845 | 123,449 | 133.944 |
| 6. (5-3) Net value added | 82.029 | 87,626 | 92,962 | 100,333 | 107,617 | 116,955 |
| 7. Corporate taxes | 955 | 1,206 | 1.689 | 1,758 | 1.959 | 2,485 |
| 8. Factor flows - profit repatriations | 7.75 | | | | 2,000 | 2,400 |
| (allocation of primary income flows) | 0 | 0 | 0 | 0 | 2 | |
| 9. (6-8) Contribution to NNP | 82,029 | 87,626 | 92,962 | 100,333 | 107,61 | 116,955 |
| Total | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 |
| 1. Compensation of employees | 70,647 | 73,098 | 77,789 | 82,668 | 88,151 | 93,294 |
| 2. Gross operating surplus/mixed income | 93,921 | 105,476 | 166,700 | 171.339 | 189.096 | 209.788 |
| 3. Consumption of fixed capital | 26.539 | 28.683 | 56.333 | 63.756 | 73.076 | 79.268 |
| 4. (2-3) Net operating surplus | 67,382 | 76,793 | 110,367 | 107,583 | 116,020 | 130,520 |
| 5. (1+2) Gross value added | 164,568 | 178,574 | 244,489 | 254,007 | 277,247 | 303,082 |
| 6. (5-3) Net value added | 138.029 | 149.891 | 188 156 | 190.251 | 204,171 | 223.814 |
| 7. Corporate taxes | 4,284 | 4,633 | 6,891 | 7,373 | 8.217 | 10,421 |
| 8. Factor flows - profit outflows | 34,615 | 39,990 | 69,791 | 63,214 | 67,923 | 75,615 |
| 9. (6-8) Contribution to NNP | 103,414 | 109,901 | 118.365 | 127.037 | 136.248 | 148.199 |
| 10. Residual factor outflows excluding profit | | 200 | 1-11/200 | 111111111 | | |
| repatriations and redomiciled PLCs | 1,022 | -1,888 | -3,176 | -6,456 | -1,327 | 280 |
| 11. (9-10) NNP adjusted for redomiciled PLCs | 102,392 | 111,789 | 121,541 | 133,493 | 137,575 | 147,919 |
| 12. Redomiciled PLCs | 6,492 | 6,852 | 4,662 | 5,781 | 4,458 | 5,002 |
| 13. (11+12) NNP | 108,884 | 118,641 | 126,203 | 139,274 | 142,033 | 152,921 |
| NNP adjusted for redomiciled PLCs | 102,392 | 111,789 | 121,541 | 133,493 | 137,575 | 147,919 |
| Foreign MNEs % of GVA | 43 | 44 | 56 | 55 | 55 | 56 |
| Foreign MNEs % of NNP adjusted | 21 | 20 | 21 | 20 | 21 | 21 |

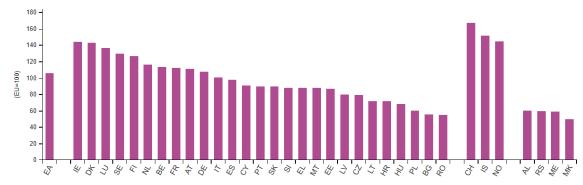
The State also excludes SME employers from the Labour Employer Economic Forum (LEEF); despite the fact that they make up the vast majority of employers in the State, and account for the majority of employees.



The third challenge is that of our domestic costs and competitiveness. In 2022, Ireland had the dubious privilege of overtaking Denmark as the most expensive EU country for consumer prices.⁴ (See figure 3) Denmark has a land border with the largest economy in Europe, a luxury Ireland lacks.

Figure 3

Price level index for final household consumption expenditure (HFCE), 2021



The failure to control consumer costs is driving payroll expectations which many domestic employers simply cannot meet.

Our VAT rates are also high by EU standards, even at the currently reduced rate of 9%. We believe not only in the retention of the 9% VAT rate, but in its extension to all the services sector. The 23% rate should revert to its historical 21% level.

(List of VAT rates applied in EU member countries last updated March 2022)

| Member State | Standard rate | Reduced rate |
|--------------|---------------|--------------|
| Austria | 20 | 10 / 13 |
| Belgium | 21 | 6 / 12 |
| Bulgaria | 20 | 9 |
| Cyprus | 19 | 5/9 |
| Czechia | 21 | 10 / 15 |
| Germany | 19 | 7 |
| Denmark | 25 | - |
| Estonia | 20 | 9 |
| Greece | 24 | 6 / 13 |
| Spain | 21 | 10 |
| Finland | 24 | 10 / 14 |
| France | 20 | 5.5 / 10 |

⁴ https://ec.europa.eu/eurostat/statisticsexplained/index.php?title=Comparative price levels of consumer goods and services



| Croatia | 25 | 5 / 13 |
|-------------|----|----------|
| Hungary | 27 | 5 / 18 |
| Ireland | 23 | 9 / 13.5 |
| Italy | 22 | 5 / 10 |
| Lithuania | 21 | 5/9 |
| Luxembourg | 17 | 8 |
| Latvia | 21 | 12 / 5 |
| Malta | 18 | 5 / 7 |
| Netherlands | 21 | 9 |
| Poland | 23 | 5/8 |
| Portugal | 23 | 6 / 13 |
| Romania | 19 | 5/9 |
| Sweden | 25 | 6 / 12 |
| Slovenia | 22 | 5 / 9.5 |
| Slovakia | 20 | 10 |

Some services businesses such as early years childcare represented here today must pay these exorbitant rates of VAT while being incapable of recovery of VAT paid.

Despite a significant amount of legislative activity over the last four years, insurance costs remain high. Reforms to date have made a minimal impact on motor insurance, and there are signs that motor premiums may be rising again. EL or PL insurance costs have not declined, and excessive premium cost remains an issue, as does non-availability of cover (or a single, take-it-or-leave-it quotation from one underwriter) in certain sectors. We need to see action on perjury by the judiciary, and we need rapid progress on defamation act reform, PIAB/PIRB reform, duty of care reform, and legal costs.

Regarding the report of the Review of Administration of Civil Justice⁵ completed by Mr Justice Peter Kelly, we endorse the minority report by John Shaw, Liam Gleeson, Oonagh Buckley, and Kevin Fidgeon, which recommended the setting of fixed maximum costs charges and rates. We look forward to the publication of the Indecon study into legal costs later this year.

We are happy to take any questions from the Committee.

⁵ Review of the Administration of Civil Justice